

GDPR statement EVVY

EVVY has 2 products which may register your personal details.

Product 1 is the Eguest.EU online guest registration system.

Product 2 is the EVVY online ticket shop.

1. Online Ticket Shop

Summary

The online ticket shop sells tickets to venues for customers of EVVY.

The organizer of a venue is referred to as the customer.

The person who buys the tickets referred to as the visitor.

Contact Details

If you have any questions about your privacy please contact support@evvy.io

Legal Basis

EVVY is a foundation of Salsa7 B.V.

Salsa7 is the owner of EVVY with the Dutch COC number 60729120

EVVY is the online platform and collects the monies for our customers.

EVVY has the Dutch COC number 60752475

Sharing

Some of the visitors details are shared with our customers. Of course we only share visitor details with the customer from which the visitor bought a ticket. Details of the data shared is mentioned at "Personal details"

Retention

The following information

We store your e-mail address, name, address details and browser details for 1 year after the event has finished.

We store your bank details for 3 months after the event has finished.

Revocation

As soon as you agree to this GDPR statement and buy a ticket, we will need your personal details to process your order and process your entry once the venue is held.

If you signed up for a newsletter or other communication by our customer and you wish to revoke this, please contact our customer, the organizer of the venue.

Complaints

If you have a complaint about EVVY, please contact <https://autoriteitpersoonsgegevens.nl/>

Obligated personal details

In order to ensure your entrance to a venue, EVVY needs to collect some personal details to be able to provide this service. You explicitly need to acknowledge (and need to be aware) that EVVY needs to collect this data. If you don't want to provide your personal details, we can't provide our service.

If the entrance to the venue is only provided by EVVY, you won't be able to go to the venue, this is a decision made by our clients.

Personal details

EVVY Online Ticket Shop processes information which is to provide the service of online ticket sales, this information may be extended by request of our customers.

Visitors are obligated to acknowledge this GDPR statement

The following information of the visitor is collected and shared with the customer:

- E-mail address (obligated)
- Full Name (obligated)
- Phone number (optional, may be obligated)
- Emergency Phone Number (optional)
- Address details (optional)

The following information is only stored by EVVY to be able to process refunds and to monitor the correct workings of all systems. This information is only shared with the customer when a full or partial refund is in place and the funds have already been transferred to the customer

- Bank details as have been sent to EVVY by the Payment Service Provider
 - o see our PSP privacy statement here: <https://www.mollie.com/nl/privacy>
- Browser details

- IP address
- Download details
- E-mail history
 - o See our E-Mail provider privacy statement here: <https://postmarkapp.com/eu-privacy>

Technical

Your details are stored in a database running on a server in a datacenter in the Netherlands which is continuously updated with the latest security patches.

The database is password protected and is only reachable from authorized connections.

The applications connecting to the database are programmed using all best practices to avoid any data leaks.